

## **QwikLine Industrial Products Limited Lifetime Warranty**

All tools and parts branded with the QwikLine Industrial Products ("QwikLine") name is warranted against defects in materials and workmanship. QwikLine, or one of its authorized representatives, will, at QwikLine's option, repair, replace or recondition the product without charge, or refund the purchase price of the product, if the defective or malfunctioning tool or part is returned to QwikLine or one of its authorized representatives. This shall constitute the exclusive remedy for breach of warranty. This warranty shall be invalidated by any abuse, misuse, misapplication or improper installation of the product, vandalism, negligence, damage from adverse water conditions or chemicals, or any other circumstances causing damage to the product. Please be sure to include your name and address with the tool or part, and describe the nature of the problem. Specifically excluded from the QwikLine Limited Lifetime Warranty are components within the QwikLine products that are reasonably expected to be used up, become damaged, or wear during use. This includes, but is not limited to, parts such as the cutting mechanism within the QwikLine Thread Chaser, as well as Drive Sockets, and Product Cases.

The QwikLine Thread Chaser is designed to save time and avoid major disassembly where the threads in non-structural or non-load bearing portions of the fastener have been damaged. Please be sure to replace all threaded rods and bolts where the integrity of the rods or bolts may be compromised either prior to, or as a result of, using the QwikLine Thread Chaser, particularly in applications affecting performance or safety. QwikLine disclaims any warranty or liability resulting from the use of damaged fasteners reconditioned by the QwikLine Thread Chaser or the continued use of any fastener where the integrity of the fastener has been compromised rendering the fastener unfit for reconditioning or continued use. Please follow the recommended guidelines from the fastener manufacturer regarding replacement of damaged fasteners.

QwikLine shall have no obligation pursuant to the QwikLine Limited Lifetime Warranty with respect to any tools or parts which in QwikLine's sole judgement have been altered, damaged, misused, abused, badly worn, lost or improperly maintained. This Warranty is null and void if the customer, or any other person other than an authorized representative of QwikLine, has made any attempt to service or modify the tool prior to its return to QwikLine under this Warranty.

QwikLine reserves the right to make periodic changes in construction or tool design at any time. QwikLine specifically reserves the right to make these changes without incurring any obligation or incorporating such changes or updates in tools or parts previously distributed.

503.564.1314

fax 503.213.5916

19363 Willamette Drive #199

West Linn, OR 97068



The QwikLine Limited Lifetime Warranty is in lieu of all other warranties, expressed or implied, including any warranty of merchantability or fitness for a particular purpose, and sets forth the sole and exclusive remedy in contract, tort, strict liability, or otherwise. Under no circumstances shall QwikLine be liable for any special, incidental, or consequential damages.

**Note:** Some states do not allow the exclusion or limitation of incidental or consequential damages. The QwikLine Limited Lifetime Warranty confers specific legal rights. The purchaser may have other rights which vary from state to state or outside the United States of America.

No QwikLine employee, distributor or other person, other than an authorized officer of QwikLine, may alter or extend the QwikLine Limited Lifetime Warranty. Any such alteration must be in writing and signed by such officer.

## MISUSED AND ABUSED PRODUCT

QwikLine's products are designed and built for professional and industrial grade durability. When properly used and maintained, QwikLine tools can provide you with consistent and reliable service. However, this is not to say that our tools are indestructible. When subjected to intentional physical misuse and abuse, QwikLine tools can break or fail prematurely and therefore QwikLine reserves the right to exclude products from warranty coverage which have been obviously and intentionally misused and abused.

## **IMPORTANT NOTICES**

**Product Changes:** QwikLine reserves the right to make changes in design, appearance and construction of any and all products listed herein without incurring any obligation in making such changes in products previously sold or transferred. QwikLine also reserves the right to discontinue the availability of any products at such time as such action is considered necessary.

**Liability:** QwikLine cannot accept the responsibility for the results of using products which have been abused or badly worn. QwikLine also cannot accept responsibility for results of using tools incorrectly or using tools which have been improperly repaired or maintained.

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## **QwikLine Industrial Products Warranty Claim Form**

| Date                  | <br> | <br> |
|-----------------------|------|------|
| Name                  | <br> | <br> |
| Address               | <br> | <br> |
| City/State/Zip        | <br> | <br> |
| Phone Number          | <br> | <br> |
| Email                 | <br> | <br> |
| Product:              | <br> | <br> |
| Nature of Problem:    | <br> | <br> |
|                       | <br> | <br> |
|                       | <br> |      |
| <b>Purchase Date:</b> | <br> |      |
| Where Purchased:      |      |      |

If making a warranty claim directly with QwikLine rather than one its representatives, please call QwikLine Customer Service at (503) 564-1314 Ext 2.